



## **Terms and conditions Piano Lessons Amsterdam**

Below you will find the conditions of Piano Lessons Amsterdam. These simple rules ensure that all lessons can run smoothly and efficiently. As a result, every student gets the attention he or she deserves.

### **Payment**

- The tuition fee must be paid before the start of each lesson block for the number of lessons the student receives in the course block.
- When paying in monthly installments, the tuition fee must be paid one week before the beginning of each new month. The number of lessons from the course block is divided equally between the number of months in the course block.
- The tuition fee is based on enrollment, not on attendance during class.

The holiday periods coincide with secondary education in the North Holland region.

### **Schedule**

- The lessons are scheduled at the start of the course year - or at the moment you start at Pianolessen Amsterdam - on a day and time to be determined together. If a student / parent wants to change the time / day of the lesson during the course year, this can be discussed. But this depends on availability and can not be guaranteed.
- If a student is unable to attend his lesson for a reason, he or she must notify this at least 24 hours in advance by telephone. If there is room in that week, the lesson may be moved.
- Lessons that are canceled less than 24 hours before they are scheduled can not be rescheduled.

### **Missed lessons**

- There is a maximum of two catch-up lessons per year and these are given either at the end of the school year, or when possible during school holidays.

- If the piano teacher cannot teach for a reason, a new lesson will be offered. In case it is not possible to schedule a new lesson, the fee for that lesson will be refunded.
- In special cases, such as serious illnesses, medical emergencies, or deaths of family members it is of course possible to get a catch up.

### **Cancellation**

- The notice period for ending your piano lessons is one month. There will be no refund of the tuition fees that have already been paid.